



F.A.S.Track FAQs Frequently Asked Questions

Q What is GPS?

A. The Global Positioning System (GPS) is a global navigation satellite system (GNSS) developed by the United States Department of Defense and managed by the United States Air Force.

GPS can be used almost anywhere near the earth, and is often used by civilians for navigation purposes.

Q How does GPS tracking work?

A. GPS tracking uses a vehicle tracking system, which is an electronic device installed in a vehicle to enable the owner or a third party to track the vehicle's location.

PLDT F.A.S.Track SE uses a cellular communication component to communicate the vehicle's location. Unlike many GPS tracking service providers, our GPS tracking device continuously sends the position of the vehicle at set intervals (1, 2, or X minutes depending on your preference). So you always have a history of where the vehicle has been.

Q Is this a satellite based vehicle tracking system?

A Yes, the tracking unit is located by Satellite and sends the information to the modem via the GPRS Data Network.

Q. Why do I need it?

A. There are many reasons you may need a GPS tracking device. Here are some of them:

- Locate a vehicle in case of theft
- Monitor the driving behavior of your driver
- Know where the vehicle is and where it has been
- Know if and when a speed limit is violated
- Know if and when a geofence is breached
- Know if and when the vehicle is used during after hours

Q. What is geofence?

A. A Geofence is a virtual perimeter on a geographic area using a location-based service, so that when the geofencing vehicle enters or exits the area an alert is generated. The alert can contain information about the location and speed of the vehicle.

Q Can I view my vehicles even without the use of internet?

A. Yes, you can as long as you are using the PLDT F.A.S.Track SE Software (Computer and/or Mobile). Of course, it is worth noting that if you are connected to the internet as well, you can pinpoint the exact location of your fleet using the power of Google Map.

Q. Are there annual software costs?

A. No, our monthly price incorporates everything!

Q Does your tracking system run in real time?

A Yes, moving vehicles can report to us as frequently as 90 seconds in real time, and these positions are automatically reflected in our Live Fleet Track feature.

Q. What kind of alerts will I receive?

A. You can choose to set and receive the following alerts

- **Speed Alerts:** When the vehicle speed exceeds the set speed
- **Alarm Reports** When the vehicle moves while the ignition is off
- **Geofence Alerts:** When the vehicle enters or leaves a geofence area

All these alarms can be set using our software application